



28 March 2019

## **WOW AIR – SUSPENSION OF OPERATIONS**

Wow Air, an Icelandic scheduled air carrier which operated between various points in the UK to Iceland has ceased to trade and suspended all operations with immediate effect.

Further information is available on the Wow Air [website](#)

Wow Air is not covered by the Civil Aviation Authority's (CAA) ATOL protection scheme.

If you booked directly with Wow Air and paid by credit card you may be protected under Section 75 of the Consumer Credit Act 1974 and should contact your card issuer for further information. Similarly, if you paid by debit or charge card you should contact your card issuer for advice as you may be able to make a claim under their charge back rules.

If you purchased travel insurance that may include cover for scheduled airline failure, known as SAFI, you should contact your insurer. If you did not book directly with Wow Air and purchased your tickets through an intermediary, such as another airline or booking agent you should contact them in the first instance.

## **Civil Aviation Authority**